

Rabobank Leads the Field With Data Compliance

GOVERNANCE



Headquartered in Utrecht, Netherlands, banking and financial services company Rabobank has over 51,000 employees and serves more than 10 million customers in 47 countries.

“The regulatory landscape is constantly shifting. The HCP solution enables compliance investigations to be completed rapidly and securely, across global business units. Most importantly, HCP gives Rabobank control of its data, with a flexible, comprehensive solution and the ability to meet future compliance needs.”

Walter Hendriks
Change Manager for Global Compliance

Rabobank's Financial Economic
Crime Unit

Challenges



Global Compliance Group needed simplified access to the data for investigations in a single, central portal



Government regulations are strict in each of the countries in which it operates



Data was spread across many disparate silos in multiple sources, formats and countries



Sourcing data was a time-consuming, resource-intensive and error-prone task

“The HCP solution has transformed the way we handle compliance investigations, and cut the time needed for discovery searches from weeks to hours.”

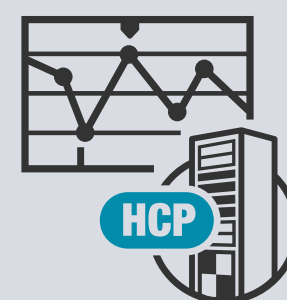
Colin Chatelier
Head of Data Center (UK)

Rabobank Wholesale
Rural & Retail

Solutions

Transform Work and Operations
Data Governance and Compliance

Hitachi Content Platform



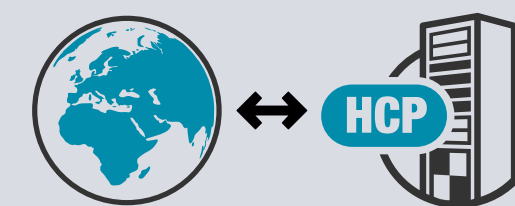
As data is ingested into HCP, it is simultaneously indexed and made searchable



Access and retention policies can be applied according to the requirements of each jurisdiction

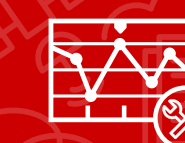


Interactive web interface enables investigative searches by pre-approved individuals



HCP appliances run as an active-active pair, one in the Netherlands and one in the UK, for backup and archive of local systems

Outcomes



Auditable life cycle, control and structured access to large volumes of data



Cut the time needed for discovery searches from weeks to hours

Approved users can get all the data they need from their desks



Compliance team is able to work more **effectively** and **efficiently**



IT team is **released** from administrative data search and retrieval tasks

Meets government regulations: Data held in the HCP solution is complete, comprehensive and auditable



Guarantees that information has not been altered in any way



Prevents deletion and applies automated, irrevocable erasure

Improved continuity and availability with data always accessible for compliance investigations

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